



Nuetel Bulk SMS Portal

Customer Awareness

How to use
Nuetel Bulk SMS Portal

July 2022

Online Registration - Nuetel Bulk SMS Portal

<https://sms.nuetel.com>



Contact Us
Phone & Whatsapp
16033000
sales@nue-tel.com



Welcome To Nuetel Bulk SMS

Please sign-in to your account

Email

Password

 [Forgot Password?](#)

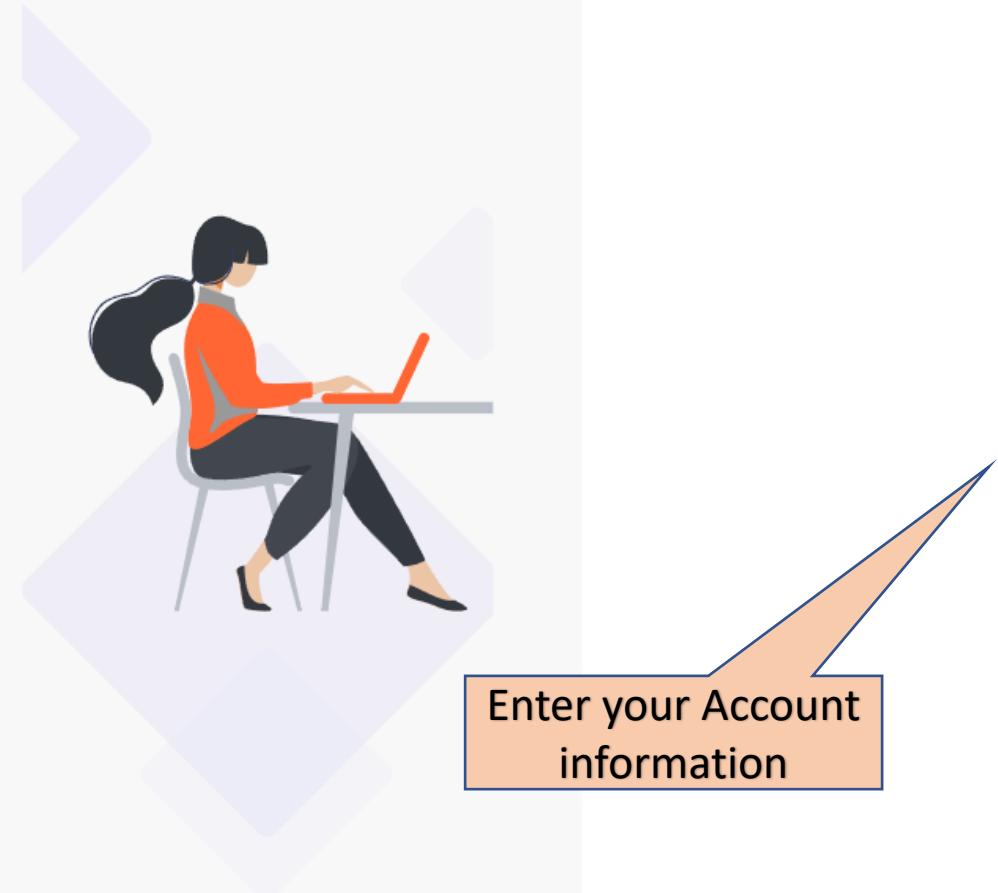
Remember Me

Login

New on our platform? [Register](#)

**Click
Register**

Online Registration – Enter Account Information



Account
Enter credentials > Personal
Personal Information > Billing
Payment Details

Account Information

Fill the below form to create a new account

Email *

nuetel@nuetel.com

Password *

.....

Confirm password *

.....

Timezone *

(GMT+03:00) Asia/Bahrain

Language *

English

[Back to Login](#)

[Previous](#)

[Next >](#)

Online Registration – Enter Business Details



Enter your
Business Details

Account
Enter credentials > Personal
Personal Information > Billing
Payment Details

Personal Information

Fill the below form to create a new account

First name *

Last name

Phone *

Postcode

Address *

Company

City *

Country *

< Back to Login

< Previous

Next >

Online Registration – Select Plan and Payment



Account
Enter credentials >

Personal
Personal Information >

Billing
Payment Details



Select your
required Package

Select Plan

Select plan as per your requirement

Small Plan

20000 points

BD 20 /year

**Business and
Wholesales**

Special Rates per
customer contract

BD 0 /3 years

Payment Options

Be sure to click on correct payment option

Offline Payment

[Back to Login](#)

[Previous](#)

Choose Offline
Payment

[Submit](#)

Online Registration – Follow the instructions



Login with your new account and request your Sender ID, then contact Nuetel 16033000 / sales@nue-tel.com

Please login to Nuetel Bulk SMS Portal again with your new account info (Email & Password)

Select Sending from top menu

Select Sender ID and request for new one

Enter the required Sender ID and click Send

FOR PAYMENT CONFIRMATION MESSAGE:

Contact Nuetel Sales on 16033000 and Email sales@nue-tel.com to finalize the payment and activate your plan package and Sender ID to use the Bulk SMS Service.

Login with your account information

<https://sms.nuetel.com>



Contact Us
Phone & Whatsapp
16033000
sales@nue-tel.com

Welcome To Nuetel Bulk SMS

Please sign-in to your account

Email

[Forgot Password?](#)

Password



Remember Me

Login

New on our platform? [Register](#)

Request for your Sender ID

The screenshot shows the Nuetel BulkSMS portal interface. At the top, there is a navigation bar with links for Dashboard, Reports, Contacts, Sending (which is highlighted in orange), Blacklist, and SMS. The main content area is titled "Sender ID" and shows a table with columns for Actions, SENDER ID, PRICE, and ACTIONS. A green button labeled "Request for new one" is visible. Two callout boxes with arrows point to specific elements: one points to the "Request for new one" button with the text "Access the portal and Request your Sender ID", and another points to a "PENDING" status entry in the table with the text "PENDING, Contact Nuetel on 16033000 to Activate the Sending ID and to complete your order".

NUETEL BulkSMS

English ! Nuetel Communications Available

Dashboard Reports Contacts **Sending** Blacklist SMS

Sender ID | Dashboard > Sending > Sender ID

Actions Request for new one

10 SENDER ID PRICE ACTIONS

Showing 0 to 0 of 0 entries

Access the portal and Request your Sender ID

10 SENDER ID PRICE STATUS ACTIONS

Nuetel SMS BD 0 1 year PENDING

PENDING, Contact Nuetel on 16033000 to Activate the Sending ID and to complete your order

Showing 1 to 1 of 1 entries

Customer Dashboard

Change Language

English  Balance **19994**  Nuetel Communications Available 

Notifications

Credit Points

BI Pie Chart of sent messages

Your SMS Package

Good morning, Nuetel Communications

Welcome back to your personalized Dashboard. Check out charts, resources, and useful Nuetel Bulk SMS solutions tailored to your account.

Current Plan

You are currently subscribed to the **Small Plan** plan **BD 20**, your subscription will expire in **11 months from now** on **05/07/2023, 2:11 AM**



SMS REPORTS

Contact Groups 0.0%

Max contacts 0.0%

Quick Send (Sending a Single SMS)

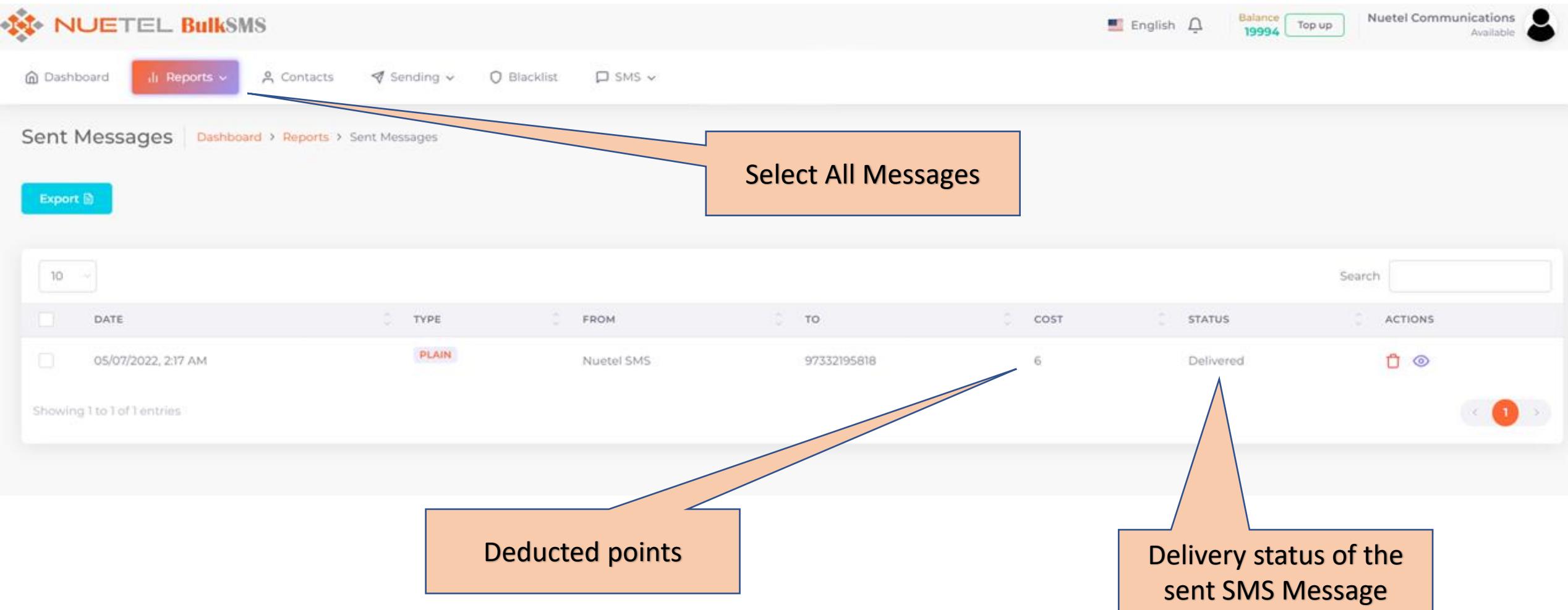
The screenshot shows the Nuetel BulkSMS interface for sending a single SMS. The top navigation bar includes links for Dashboard, Reports, Contacts, Sending, Blacklist, and SMS. The SMS dropdown is currently selected. The main form is titled "Quick Send" and shows the following fields:

- Sending Server ***: A dropdown menu showing "Nuetel".
- Recipient ***: A field with "+973" and "32195818".
- ORIGINATOR**: A dropdown menu showing "Nuetel SMS".
- Message ***: A text area containing "This is a test SMS Message from Nuetel Bulk SMS Portal".
- Character Count**: A note at the bottom left says "106 CHARACTERS REMAINING 1 MESSAGE(S)".
- Send Button**: A red "Send" button at the bottom left.

Four callout boxes provide additional information:

- Select Quick Send**: Points to the "SMS" dropdown menu.
- Add the phone number**: Points to the "Recipient" field.
- Add the SMS Message**: Points to the "Message" text area.
- The standard characters count for 1 Message English 160 Arabic, Hindi, etc 70**: Points to the character count note at the bottom left.

Check SMS Delivery Report



NUETEL BulkSMS

English Balance 19994 Top up Nuetel Communications Available

Dashboard Reports Contacts Sending Blacklist SMS

Sent Messages | Dashboard > Reports > Sent Messages

Export

10 Search

<input type="checkbox"/>	DATE	TYPE	FROM	TO	COST	STATUS	ACTIONS
<input type="checkbox"/>	05/07/2022, 2:17 AM	PLAIN	Nuetel SMS	97332195818	6	Delivered	 

Showing 1 to 1 of 1 entries

1

Select All Messages

Deducted points

Delivery status of the sent SMS Message

Sending Bulk SMS by importing Excel file

NUETEL BulkSMS

English Balance 19994 Top up Nuetel Communications Available

Dashboard Reports Contacts Sending Blacklist SMS

Select Send using File

Download sample file.
Excel file format for sending Bulk SMS.
You can add only Phone numbers if you want to send a common message

Sample File

	A	B	C	D	E	F	G
1	Phone Number	Email Address	User name	Company	First Name	Last Name	Message
2	973xxxxxxxx	customer@nuetel.com	Salman	Nuetel	Nuetel	Communications	Billing Reminder, Test Bulk SMS imported from Excel
3	966xxxxxxxx						Service Activated, Test Bulk SMS imported from Excel
4	44xxxxxxxxxx						

Name *
Marketing 1

Sending Server *
Nuetel

ORIGINATOR

Sender ID
Nuetel SMS

Import file

Click here to upload

Upload a file and click Send

The file must contains **phone** column, include a **country code** at the beginning for a successful import. Supported file: **csv, xls, xlsx**

Sending Bulk SMS - Importing Excel file information

NUETEL BulkSMS

English Balance 19970 Top up Nuetel Communications Available

Dashboard Reports Contacts Sending Blacklist SMS

Send Using File | Dashboard > SMS > Send Using File

Phone Number	Email Address	User name	Company	First Name	Last Name	Message
973xxxxxxxx	customer@nuetel.com	Nuetel	Nuetel	Nuetel	Communications	Billing Reminder, Test Bulk SMS imported from Excel

Available Tag: Message

Message: HI [First Name]
{Message}

Import

Select Phone Column which contains Numbers

If required, you can add First Name or email from the Excel file

SMS Message from the Excel file

**In this box, you can add a common SMS message to be sent to all imported numbers.
No need for the tags.**

Loading the Excel file information – The Task is Queued

The screenshot shows the Nuetel BulkSMS interface. At the top, there is a navigation bar with links for Dashboard, Reports (which is currently selected), Contacts, Sending, Blacklist, and SMS. The Reports section is highlighted with a purple background. On the right side of the header, there are links for English, a notification bell, Balance (19994), Top up, and Nuetel Communications Available (with a user icon).

The main content area is titled "Campaigns" and shows a list of campaigns. The list includes a header row with columns for NAME, CONTACTS, SMS TYPE, CAMPAIGN TYPE, STATUS, and ACTIONS. Below the header, there is one entry:

NAME	CONTACTS	SMS TYPE	CAMPAIGN TYPE	STATUS	ACTIONS
Marketing 1 Created at: 7 seconds ago	2	PLAIN	NORMAL	QUEUED	

Annotations with orange boxes and blue outlines highlight specific parts of the interface:

- A box labeled "Name of the Task" points to the "NAME" column header.
- A box labeled "Count of the imported numbers" points to the "CONTACTS" value for the single entry.
- A box labeled "Status of the Task, Queued for a minute" points to the "STATUS" column for the entry.

Sending the Excel file information – The Task is Delivered

NUETEL BulkSMS

English Balance 19982 Top up Nuetel Communications Available

Dashboard Reports Contacts Sending Blacklist SMS

Campaigns | Dashboard > Reports > Campaigns

Export

NAME	CONTACTS	SMS TYPE	CAMPAIGN TYPE	STATUS	ACTIONS
Marketing 1 Created at: 41 seconds ago	2	PLAIN	NORMAL	DELIVERED Delivered At: 05/07/2022, 2:47 AM	 

Showing 1 to 1 of 1 entries

1

Status of the Task,
Delivered

Sending Bulk SMS using Contacts and Groups

The screenshot shows the Nuetel BulkSMS interface for creating a campaign. The main sections include:

- Select Campaign Builder**: A callout box pointing to the "Name" field where "Required" is selected.
- Add Campaign Name**: A callout box pointing to the "Name" field where "Nuetel" is selected.
- Select Contact Groups**: A callout box pointing to the "Contact Groups" section.
- In this Box, you can add numbers manually separated by comma**: A callout box pointing to the "Manual Input" section where "Nuetel SMS" is selected.
- If required, select SMS template**: A callout box pointing to the "SMS Template" section where "Select one" is selected.
- Add the common SMS message**: A callout box pointing to the "Message" text area.

Other visible fields include "Sending Server" (Nuetel), "ORIGINATOR" (Sender ID: Nuetel SMS), "Country Code" (Remaining In number), and "TOTAL NUMBER OF RECIPIENTS: 0". The "SMS Template" dropdown is set to "Select one". The "Available Tag" dropdown shows "Phone". The "Message" area has "160 CHARACTERS REMAINING" and "1 MESSAGE (5)".

SMS delivery Report

NUETEL BulkSMS

English Balance 19982 Top up Nuetel Communications Available

Dashboard Reports Contacts Sending Blacklist SMS

All Messages | Dashboard > Reports > All Messages

Export

Select All Messages

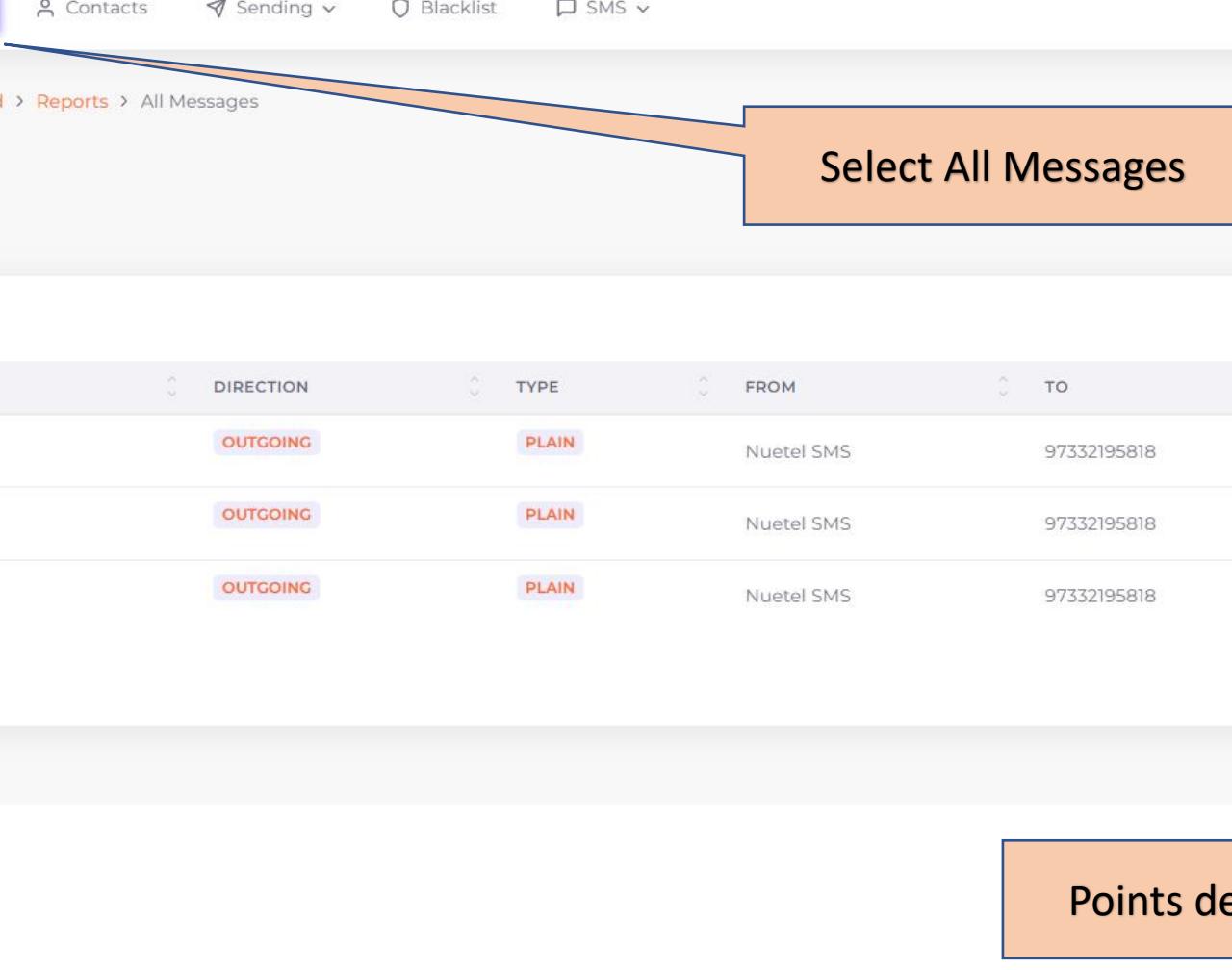
DATE	DIRECTION	TYPE	FROM	TO	COST	STATUS	ACTIONS
05/07/2022, 2:47 AM	OUTGOING	PLAIN	Nuetel SMS	97332195818	6	Delivered	 
05/07/2022, 2:47 AM	OUTGOING	PLAIN	Nuetel SMS	97332195818	6	Delivered	 
05/07/2022, 2:17 AM	OUTGOING	PLAIN	Nuetel SMS	97332195818	6	Delivered	 

Showing 1 to 3 of 3 entries

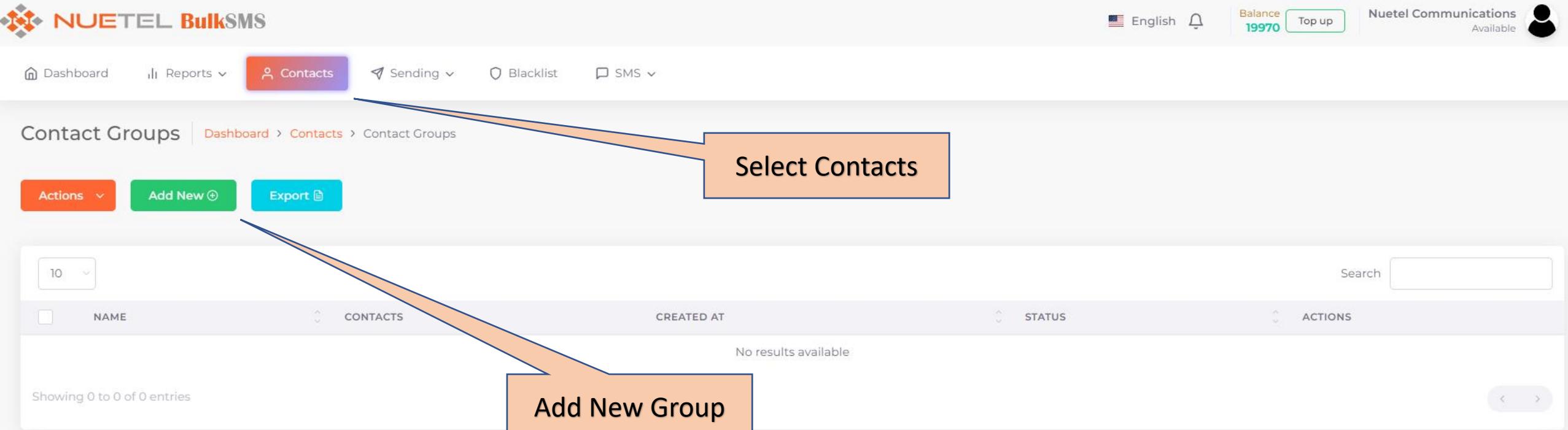
1

Points deducted

Delivery Status



Contacts and Groups



NUETEL BulkSMS

English Balance 19970 Top up Nuetel Communications Available

Dashboard Reports Contacts (highlighted) Sending Blacklist SMS

Contact Groups | Dashboard > Contacts > Contact Groups

Actions Add New Export

10 Search

<input type="checkbox"/>	NAME	CONTACTS	CREATED AT	STATUS	ACTIONS
No results available					

Showing 0 to 0 of 0 entries

Select Contacts

Add New Group

Add Contact Groups

NUETEL BulkSMS

English Balance 19970 Top up Nuetel Communications Available

Dashboard Reports Contacts **Contacts** Sending Blacklist SMS

New Contact Group | Dashboard > Contacts > New Contact Group

New Contact Group

Name * Sales

SETTINGS

Send welcome message? When people opt-in to your list, send them a sms welcoming them to your group. You can update welcome message from [Contact Groups -> Manage Button -> Message Tab](#)

No

Send unsubscribe notification to subscribers? Send subscribers a [GoodBye](#) sms to let them know they have unsubscribed.

No

Add name to this Contact Group i.e. Sales

Set to No if no notification is required

Save

Add Contacts to a Group or import Contacts

Dashboard Reports Contacts Sending Blacklist SMS

Sales | Dashboard > Contacts > Sales

 CONTACTS  SETTINGS

Actions  Add New  Import  Export 

10 

Search 

CONTACTS

NAME

CREATED AT

STATUS

ACTIONS

97312345678

Nuetel Communications

1 hour ago

Subscribe 

Showing 1 to 1 of 1 entries

1 

Add a contact

Import Numbers from Excel

Import Contact | Dashboard > Contacts > Sales

Phone Number	Email Address	User name	Company	First Name	Last Name	Message
973xxxxxxxx	customer@nuetel.com	Nuetel	Nuetel	Nuetel	Communications	Billing Reminder, Test Bulk SMS imported from Excel

Phone 

Email 

Username 

Company 

First name 

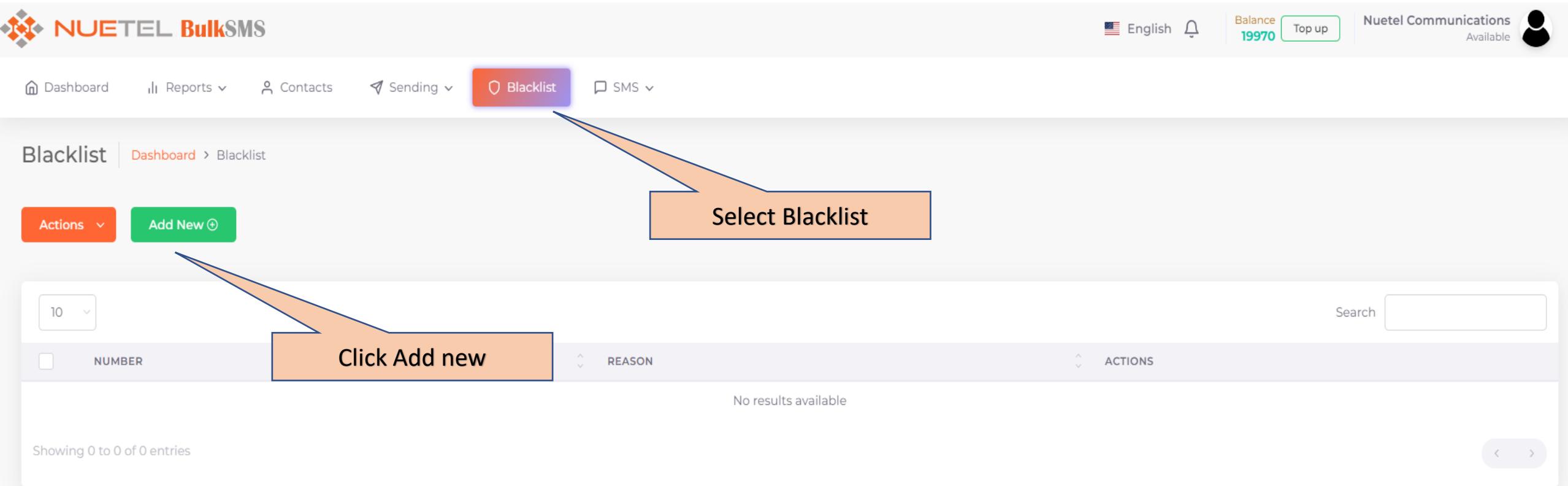
Last name 

--

 Import

When importing data, map the fields with Excel Columns

Security: Add a phone number to the black list



NUETEL BulkSMS

English Balance 19970 Top up

Nuetel Communications Available

Dashboard Reports Contacts Sending Blacklist SMS

Blacklist | Dashboard > Blacklist

Actions Add New ⊕

10 ▼

Search

<input type="checkbox"/> NUMBER	REASON	ACTIONS
No results available		

Showing 0 to 0 of 0 entries

Select Blacklist

Click Add new

Security: Add phone numbers to the black list

The screenshot shows the Nuetel BulkSMS interface with the 'Blacklist' tab selected. The 'Add New Blacklist' form is displayed, featuring fields for 'Paste Numbers', 'Reason', and 'Save/Reset' buttons. Three callout boxes with arrows point to the 'Reason' field, the 'Save' button, and the 'Paste Numbers' field.

Add New Blacklist

Paste your **blacklist numbers** and choose **delimiter** Nuetel Bulk SMS

Paste Numbers *

973xxxxxxxx,973xxxxxxxx,966xxxxxxxx,965xxxxxxxx

, (Comma) ; (Semicolon) | (Bar) Tab New line

Reason

Save Reset

Add numbers with country code, separate them by comma

Add the reason for Blocking

Click Save



Thank You